

Activity 51-A

Tracking Your Account Activity and Status

Using The "Sales Contact Performance Profile" Form

SP³
sales
CONTACT PERFORMANCE PROFILE

P¹ = CONTACT PROFILE

Organization/Firm Name: _____ Primary Contact Name: _____
 Address: _____ Box/Mail Stop: _____
 City: _____ State/Province: _____
 Postal Code: _____ Telephone I: _____
 Fax: _____ Telephone II: _____

Org./Firm Birthday: _____ Contact Birthday: _____
 Primary Product/Service/Mission Statement: _____
 Secondary Product/Service/Mission Statement: _____

of Members/Employees: _____ Org./Firm Net Worth: _____
 Previous Year Earnings/Budget: _____ Officers' Names: _____

P² = BACKGROUND PURPOSE PROFILE

Product/Solution presented: _____ Is there a prior relationship here: YES/NO Competitor(s): _____
 Date of last interaction: _____ Was the outcome a "Win/Win": YES/NO
 My position on this is: Exclusive--Dominant--Shared--Below--Unknown Their timing on this is: Urgent--Working on it--No rush--Unknown
 Single objective here is: _____
 Secondary objective is: _____
 Psychological profile: _____

Why are they considering my...: _____
 Have I identified all decision makers: YES/NO Have I visited with each: YES/NO Can I answer their needs: YES/NO
 Have all levels of the decision loop agreed: YES/NO/UNKNOWN Is there interest in my Product/Solution: YES/NO Is there interest in my competition: YES/NO
 Has a decision date been set: YES/NO Am I using all networking resources: YES/NO Have I asked for the order: YES/NO

P³ = PERFORMANCE PROFILE

TYPES of BUYERS	CURRENT POSITION	BUYERS INVOLVED	(TB) ✓ (CP)	NEXT STEP	WHO/WHERE	STOP? ✓
F-Financial	Co-Growth	1. _____				
T-Technical	T-Trouble	2. _____				
U-User	S-Suitable	3. _____				
Co-Chairman	OC-Over Confident	4. _____				
		5. _____				